



CUSTOMER SERVICE OFFICER

Broome International Airport is looking for several staff to join our front of house customer service team, with the dry season looking very busy, BIA is seeking several individuals to assist passengers throughout the terminal in a range of areas.

Key duties of this role include, but are not limited to the following:

- Meeting and greeting passengers as they enter the screening point.
 - Assist passengers with information on screening processes.
- Assist screening team with X-Ray and Body Scanner operations.
 - Assist screening staff with passenger flow.
 - Assists passengers with mobility issues.
 - Collecting baggage trolleys.
- General security inspections of gates and doors and carparks.
 - General cleaning and tidying of screening point.
- Willingness to comply with all corporate policies and procedures, in particular OH&S.
 - Current full drivers' licence

Applicants must also possess:

- Strong customer service skills/background essential.
- Professional and courteous communication skills, both verbal and written.
 - High level attention to detail.
- Excellent organisational skills and the ability to multitask.
 - A positive, can-do attitude
- Ability to problem solve and complete work accurately within a fast-paced environment.
 - Sound numerical skills.
 - Ability to work cohesively in a team environment.
- Maintain a high standard of grooming and presentation.
- Ability to work a 7-day rotating roster without restrictions.

Applicants must be able to obtain an Aviation Security Identification Card (ASIC) and pass a medical and drug and alcohol (DAMP) test.

Interested applicants please download an Application for Employment Form from
Our website: www.broomeair.com.au/careers-bia

Broome International Airport is an Equal Opportunity Employer and encourages applications from diverse cultural backgrounds.