

Broome International Airport - Car Park Upgrades



Car Park Upgrades

Some of the works that have been completed or are still scheduled for completion are:

- 1. **Undercover parking** a solar panel structure will be installed to create undercover parking areas at the airport, while generating clean energy.
- 2. **Infrastructure upgrades** asphalting and line marking of the public car park area is now complete, providing an improved facility for vehicle movement.
- 3. **Traffic Realignment** car park areas have been realigned to ensure safer traffic movements for vehicles and pedestrians.
- 4. **Gardens and Landscaping** improvements have been made to the overall presentation of car park areas and include local plants and landscaping structures.
- 5. A greater variety of parking options this includes options for short term parking, long term parking, oversize vehicle parking and seasonal passes for regular users.
- 6. **Carpark Controls** the installation of boom gates, bollards and other structures will improve safety and control of the car park area for the public.

Broome International Airport Pty. Ltd. ABN 99074187732 Locked Bag 4016, Broome WA 6725 Telephone: 08 9194 0600 Web: www.broomeair.com.au



Parking Charges

Following the installation of boom gates new Short Term, Long Term and Seasonal Parking rates will be introduced. This is scheduled for introduction in August 2023. We have introduced a cashless payment system (physical and digital debit and credit cards are accepted – VISA and MASTERCARD only) and ensured our parking fees are consistent with other Australian regional airports.

How to Park – Short Term Parking (If you're planning to stay less than 24 hours)

Drive in and tap your credit or debit card at the boom gate to access the car park. When your ready to leave simply tap your credit or debit card at the exit boom gate. It will record how long you have been in the carpark and charge accordingly.

Alternatively, on entry you can take a ticket. When you have finished parking and wish to exit you can head to the pay station to pay for your parking or insert your ticket at the exit boom gate and pay by debit or credit card.

How to Park – Long Term Parking (If you're planning to stay for more than 24 hours)

Drive in and tap your credit or debit card at the boom gate to access the car park. When you are ready to leave simply tap your credit or debit card at the exit boom gate. It will record how long you have been in the carpark and charge accordingly.

Alternatively, on entry you can take a ticket. When you have finished parking and wish to exit you can head to the pay station to pay for your parking or insert your ticket at the exit boom gate and pay by debit or credit card.

A Long Term car park for oversized vehicles is also available if you have a truck, caravan or other oversized vehicle.

COMING SOON – Prebooking will be launched shortly after the infrastructure changes are complete. Please check back for more details.

Short Term Parking Rates

0 - 30 mins	FREE
30 - 60 mins	\$9.00
1 - 2 hours	\$12.00
2 - 4 hours	\$16.00
4 - 24 hours	\$20.00

Long Term Parking Rate

\$20.00 per 24 hour period. If you are staying for part of a day Short Term Parking Rates will apply for part day stays. For example if you stay for 25 hours you will be charges \$29.00.

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Seasonal Passes

\$2,000 per vehicle for a 12 month period

\$1,100 per vehicle for a 6 month period

The annual pass will allow unrestricted access to the car park per vehicle. To apply for a Seasonal Pass please visit the Short and Long Term Parking section of our website.

Seasonal Pass holders will be issued with a QR code to scan on entry and exit to the car park which will allow unrestricted access while the pass is valid. To apply please complete and return the Season Pass Application form from our website.

Frequently Asked Questions

How can I pay?

We know that people prefer to use Cards and digital payments rather than cash. That's why we have chosen a card only payment system (physical or digital cards are accepted). It reduces the need for cash and makes payment quicker. Please note that Diners Club and AMEX cards are not accepted.

What happens if I lose my ticket?

The new parking system is paperless with the best method being to use your credit or debit card to enter or exit, so there's no need to worry about losing your ticket. However, if you have taken a ticket and lost it, you can select the help button at the pay station terminal located within the car park or at the exit boom gates. Please note a lost ticket fee of \$200 will apply and needs to be paid before you exit. However, you can apply for a part refund of the fee, within 7 days of using the car park. Please visit the Short and Long Term Parking section of our website and complete and return the Request for Refund of Lost Tick Fee Form.

Can I still drop off and pick up passengers?

The first 30 minutes in the short-term parking area is free. To pick up or drop off passengers you can use the short-term car park area. The drop off area at the front of the departure's terminal is strictly 2 minutes and will be monitored by staff.

Can I get a tax invoice for my parking payment?

Yes. You can obtain a receipt by following the prompts on the payment machine when paying for your parking. You must request a receipt during the payment process, not after.

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Does paid parking apply to ACROD bays?

Yes, ACROD bays will attract fees, just as they are in any other paid parking facility around the country.

What if I need help?

Select the help button at any of our payment terminals and speak to one of our friendly operators.

Issued 27/08/2023 – Please check back for further updates.